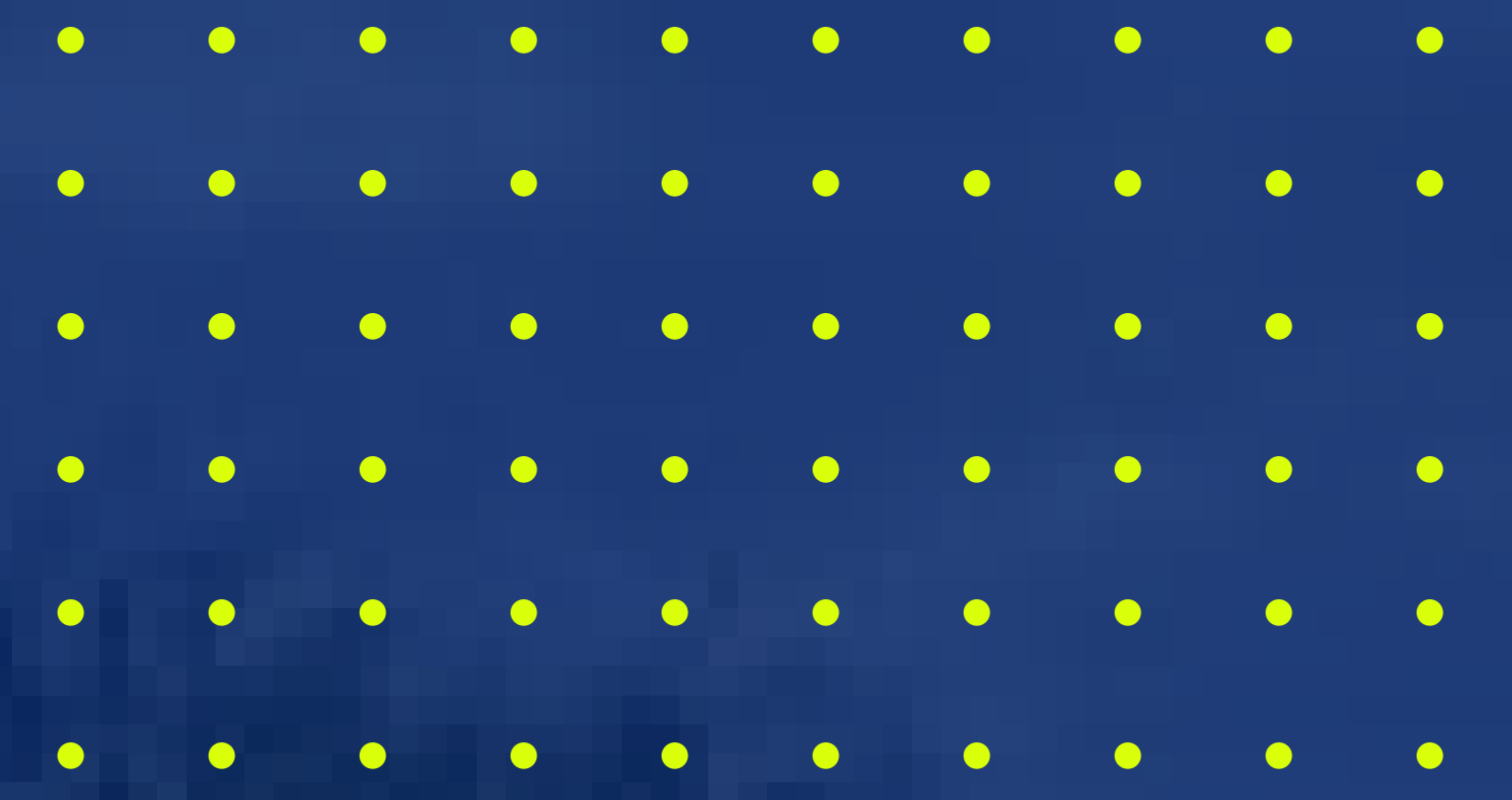




New Mexico Junior College

**20,000+ Accounts, One
Authoritative Source: New Mexico
Junior College's QuickLaunch
Story**

ABOUT NEW MEXICO JUNIOR COLLEGE

Location: Hobbs, New Mexico

New Mexico Junior College (NMJC) is a public junior college in Hobbs, New Mexico, serving students across academic, career, technical, and workforce development programs. The college relies on a broad digital ecosystem to support students, faculty, and staff.

- ~1,500 Student FTE
- Public two-year institution serving Southeast New Mexico

Core Systems

















64+ service providers integrated with QuickLaunch SSO

CHALLENGES:

NMJC needed more than application-level authentication. The college required a centralized platform that could securely connect users to a large application ecosystem while automating identity creation, updates, and deprovisioning.

With **Banner serving as the authoritative source** and Active Directory supporting downstream access, NMJC needed to eliminate manual identity administration and ensure that changes to user records were reflected across the identity environment.



FTE: 1,500
Industry: Higher Education

SOLUTIONS:

New Mexico Junior College deployed **QuickLaunch SSO, MFA, SSPR, Account Activation, and Identity Lifecycle Management (ILM)**.

QuickLaunch now:

- Provides **SSO across 64+ applications**, including Banner, Canvas, Microsoft 365, Nelnet, Fortinet, Modern Campus, Maxient, and other campus services.
- Automates **Banner → Active Directory ILM** through a JDBC-based integration.
- Supports **Active Directory → Microsoft 365 synchronization**, extending identity data into the college's cloud productivity environment.
- Handles **1,900+ password resets during peak months** through self-service.
- Processes **200+ account activations**, streamlining onboarding.
- Over a one-year period, ILM has:
 - Created approximately **2,000 new user accounts**
 - Updated **20,000+ user accounts**
 - Deprovisioned **300+ accounts based on defined lifecycle rules**

OUTCOMES:

- Unified SSO across **64+ enterprise applications**.
- **1,900+ monthly password resets during peak periods** handled through SSPR.
- **200+ account activations** supporting user onboarding.
- **2,000+ new accounts automatically created** through ILM over one year.
- **20,000+ user accounts updated automatically** based on authoritative identity data.
- **300+ accounts deprovisioned through lifecycle rules**, helping ensure access is removed when no longer required.
- Automated identity flow from **Banner → Active Directory → Microsoft 365**.



CUSTOMER VALUE:

From onboarding to offboarding, QuickLaunch automates the identity lifecycle. NMJC has transformed identity management from a largely manual administrative function into an automated process driven by authoritative Banner data—while simultaneously providing secure SSO across 64+ applications.



FUTURE SCOPE:

Modernizing Identity for Banner SaaS

NMJC's next phase is focused on modernizing its identity architecture alongside its move to **Banner SaaS**.

QuickLaunch is positioned to support:

- **Banner SaaS integration** and modernization of existing ILM workflows.
- Integration with **Ellucian Experience** to support the college's future digital portal and SSO experience.
- Evolution of the current **Banner** → **Active Directory lifecycle architecture** to support API-driven/cloud-based identity workflows.
- Continued automation of Joiner, Mover, and Leaver processes as the college's technology ecosystem transitions to SaaS.

The bigger story: QuickLaunch is evolving from an SSO platform into an **identity automation and integration layer** for NMJC—connecting Banner, Active Directory, Microsoft 365, Ellucian Experience, and the broader campus application ecosystem as the college moves toward a cloud-first architecture