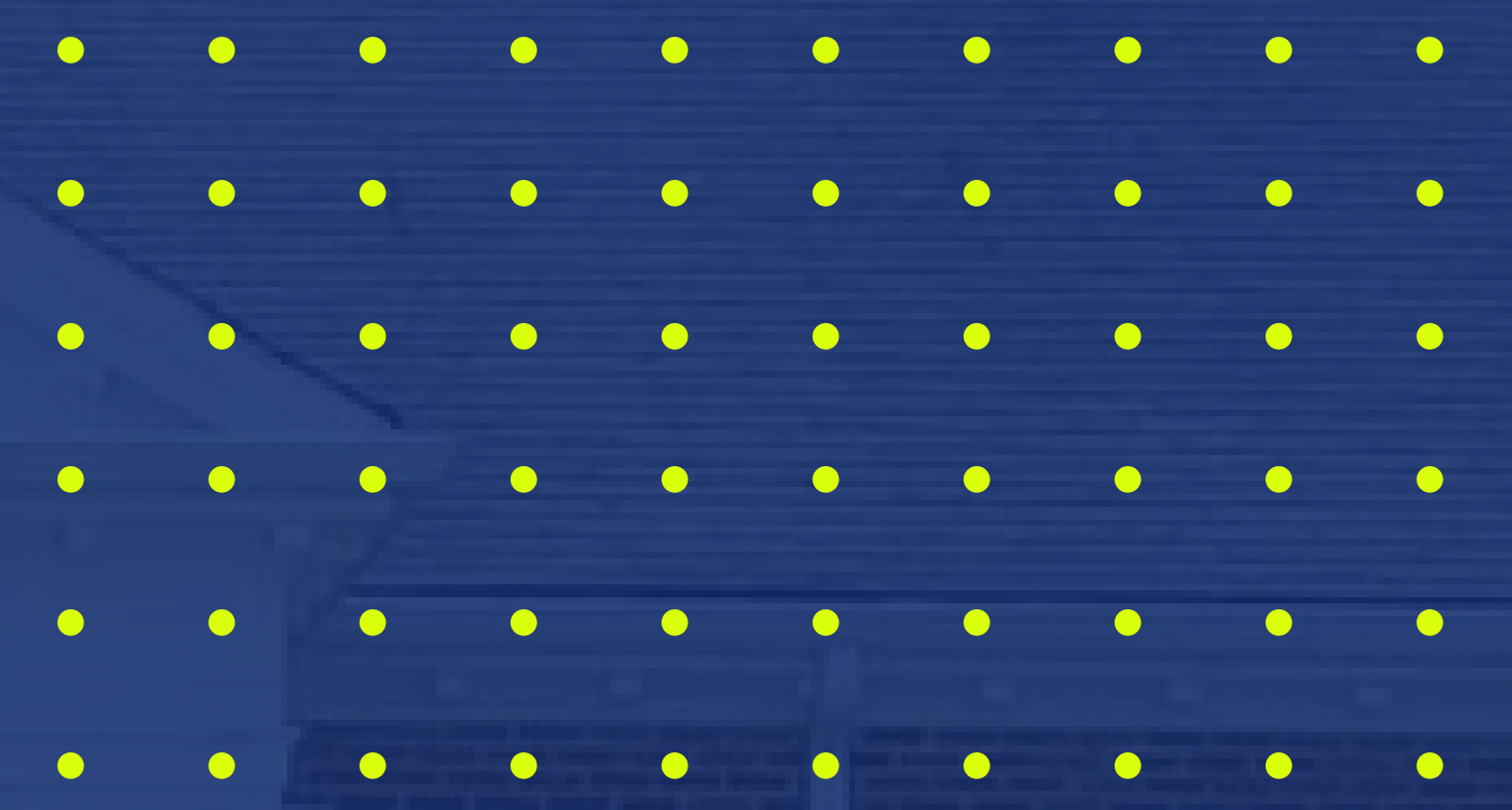




Grambling State University

Automated Identity, Reduced IT Burden: The Grambling State QuickLaunch Story

GRAMBLING STATE UNIVERSITY

Location: Grambling, Louisiana

Grambling State University is a historically significant public university in Louisiana serving students across undergraduate, graduate, and professional programs. With a growing digital campus environment, the university requires secure access and automated identity management across academic, administrative, and productivity systems.

Core Systems









24+ service providers integrated with QuickLaunch SSO

CHALLENGES:

Grambling State needed to simplify access across its application environment while automating identity lifecycle processes for both students and employees. The university also wanted to reduce the IT burden associated with password recovery and new account creation.



FTE: 5,010
Industry: Higher Education

SOLUTIONS:

Grambling State University deployed **QuickLaunch SSO, MFA, SSPR, Account Activation, and Identity Lifecycle Management (ILM)**.

QuickLaunch:

- Provides SSO across 24+ applications, including Banner, Canvas, Microsoft 365, and other institutional systems.
- Automates Banner → Active Directory identity lifecycle management for students and staff using JDBC-based integration.
- Enables self-service password recovery, handling approximately 3,000 password resets every month.
- Processes approximately 200 new account registrations monthly through Account Activation.
- Provides centralized MFA protection across the university's digital resources.

OUTCOMES:

- Unified SSO across **24+ enterprise applications**.
- Automated identity provisioning and lifecycle management from **Banner to Active Directory**.
- **3,000 monthly password resets** handled through self-service.
- **200+ new account registrations every month**.
- Reduced manual identity administration for student and employee populations.
- Stronger security through centralized MFA.



CUSTOMER VALUE:

From identity creation to application access, QuickLaunch automates the student and employee identity journey. Grambling State benefits from a centralized IAM platform that combines secure access, self-service, and automated provisioning



FUTURE SCOPE:

- Expand ILM automation to additional systems and identity workflows.
- Continue expanding the SSO application ecosystem.
- Modernize MFA and authentication capabilities as the university's security requirements evolve.