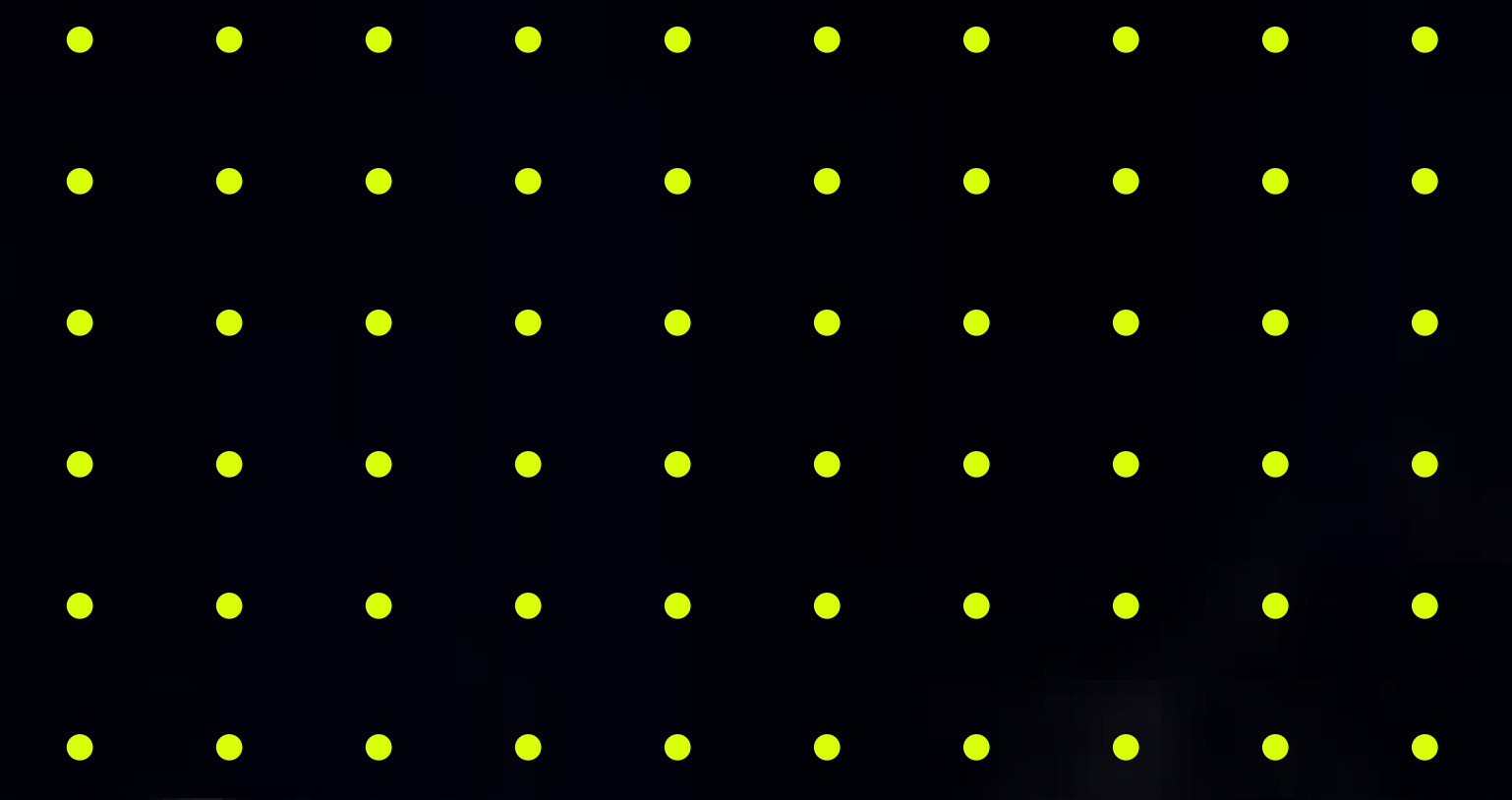




National Louis University

**Banner to D2L Brightspace Integration & Identity
Management/Provisioning**

Moving beyond legacy MIM workflows

ABOUT NATIONAL LOUIS UNIVERSITY(NLU)

Location: Chicago IL

National Louis University (NLU) is a private, non-profit university in Chicago, Illinois, known for providing career-focused education, especially for adult, part-time, and first-generation students, offering bachelor's, master's, and doctoral degrees in various fields like education, business, and health, with main campuses in Chicago and Tampa, Florida, and online programs. Established in 1886, NLU focuses on building careers, cultivating leaders, and strengthening communities through supportive and accessible learning experiences.

USE CASE / PROBLEM

National Louis University (NLU) relied on **Microsoft Identity Manager (MIM) based** and **homegrown identity workflows** that had become operationally heavy and difficult to scale. Routine identity lifecycle tasks especially during peak onboarding cycles required **manual scripts, scheduled jobs, and frequent IT intervention**, slowing access delivery and increasing risk. Specifically, NLU faced:

- **Script-dependent MIM provisioning** that lacked real-time, policy-driven automation
- **Manual enrollment synchronization** between Banner and D2L Brightspace
- **Delayed add/drop/withdrawal updates**, leading to over-provisioned and inactive accounts
- **High IT workload** from ongoing script maintenance, troubleshooting, and repetitive sync tasks
- **Limited flexibility within Ellucian ILP**, unable to support required attribute customization
- A need for a **modern MIM replacement** that could support both plug-and-play integrations and advanced customization without re-architecting the entire IAM stack

As MIM approached end-of-life, NLU needed a low-risk, phased transition away from legacy identity workflows one that reduced manual effort, improved security posture, and modernized identity operations while preserving existing IAM investments.

FTE: 10,000
Industry: Higher Education





QUICKLAUNCH IS BANNER & COLLEAGUE CERTIFIED FOR CLOUD & ON-PREM

Turnkey cloud and on-prem
integrations


**Integration Platform
as a Service (iPaaS)**
QuickLaunch
Ellucian Banner

Verified for SaaS




**Identity Lifecycle
Management**
QuickLaunch
Ellucian Banner

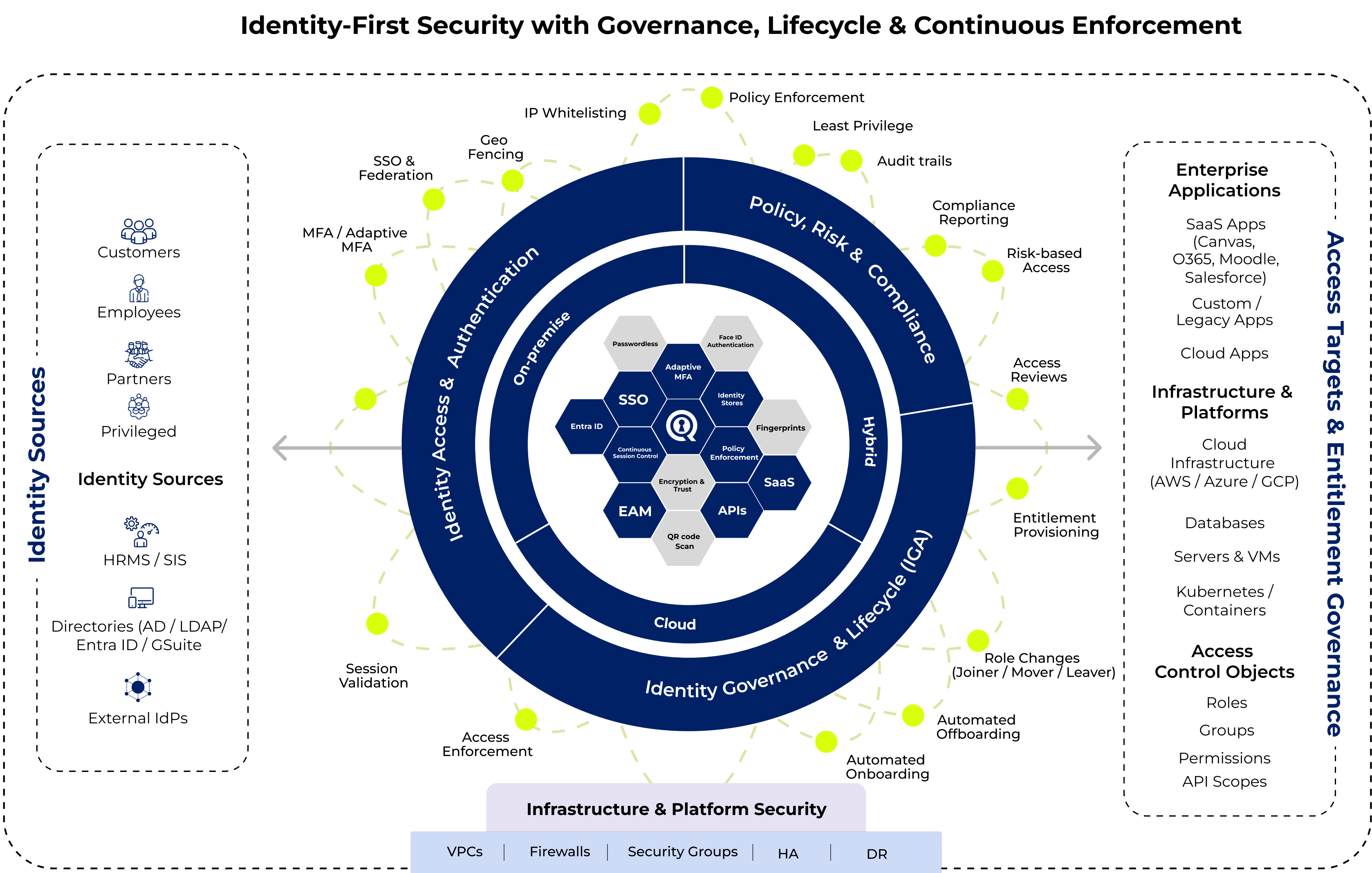
Verified for SaaS





SOLUTIONS

- ✓ **Real-time integration** between Banner & D2L Brightspace
- ✓ **Automated user provisioning**, course enrollments, and role assignments
- ✓ **Customized API** orchestration and workflows aligned with institutional processes
- ✓ **Centralized identity access with SSO and MFA** across Banner, D2L Brightspace, and 20+ applications



OUTCOMES

- ✓ **100% automated** Banner-Brightspace is unidirectional sync
- ✓ **70% + IT workload reduction**, freeing resources for innovation
- ✓ **Near real-time updates** for students and faculty
- ✓ **Flexibility & scalability** through customizable attribute mapping
- ✓ Delivered **on time in 3 months**, with strong adoption and operational efficiency

*QuickLaunch is proud to deploy our flagship identity platform, **IdentityX**, at **National Louis University**, improving operational efficiency and enabling secure, seamless experiences for their students and staff. Our AI-powered **Identity Access and Management** suite empowers institutions to deliver applications to their users reliably, securely, and cost-effectively. NLU is the most recent example of insitutions realizing the need for strong governance over identities on campus, and why **QuickLaunch** is the best solution to meet that need.*

- Raymond T. Blackwood, President, QuickLaunch

FUTURE SCOPE:

QuickLaunch, a rapidly emerging Integration Platform-as-a-Service (iPaaS) provider, enables institutions to integrate all systems and applications into a seamless, secure experience. With its comprehensive IAM suite, QuickLaunch serves as a unified platform for About National Louis University’s identity and access management needs.

