



Central Carolina Technical College

Integration & Identity
Management/Provisioning

ABOUT CENTRAL CAROLINA TECHNICAL COLLEGE (CCTC)

Location: Sumter, South Carolina

Founded in 1962, it is part of the South Carolina Technical College System. The college serves students from Clarendon, Lee, Kershaw, and Sumter counties. CCTC offers associate degrees, diplomas, and certificate programs. Programs focus on health sciences, business, engineering, and technical trades. The college also provides online learning and workforce development programs. CCTC is accredited by SACSCOC to award associate degrees. Its mission is to deliver affordable, accessible, and career-focused education.

USE CASE / PROBLEM

Central Carolina Technical College (CCTC) faced several operational and security challenges, including manual onboarding processes, disconnected systems, and the lack of centralized identity control. These issues resulted in a high volume of IT support tickets, increased security risks from inactive accounts, and added strain on the IT team due to limited automation.

- Manual creation of domain user accounts and downstream access management
- Orphaned/stale accounts remained active, raising security risks
- No standardized lifecycle process for provisioning, updates, and deprovisioning
- High helpdesk ticket volume for account claiming and onboarding
- Needed automation + self-service onboarding to streamline user access

FTE: 6,000
Industry: Higher Education





CERTIFIED PARTNER

FOR BANNER® AND COLLEAGUE®
INTEGRATIONS

Ellucian

Integration Platform
as a Service (iPaaS)

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Identity Lifecycle
Management

QuickLaunch

Ellucian Banner

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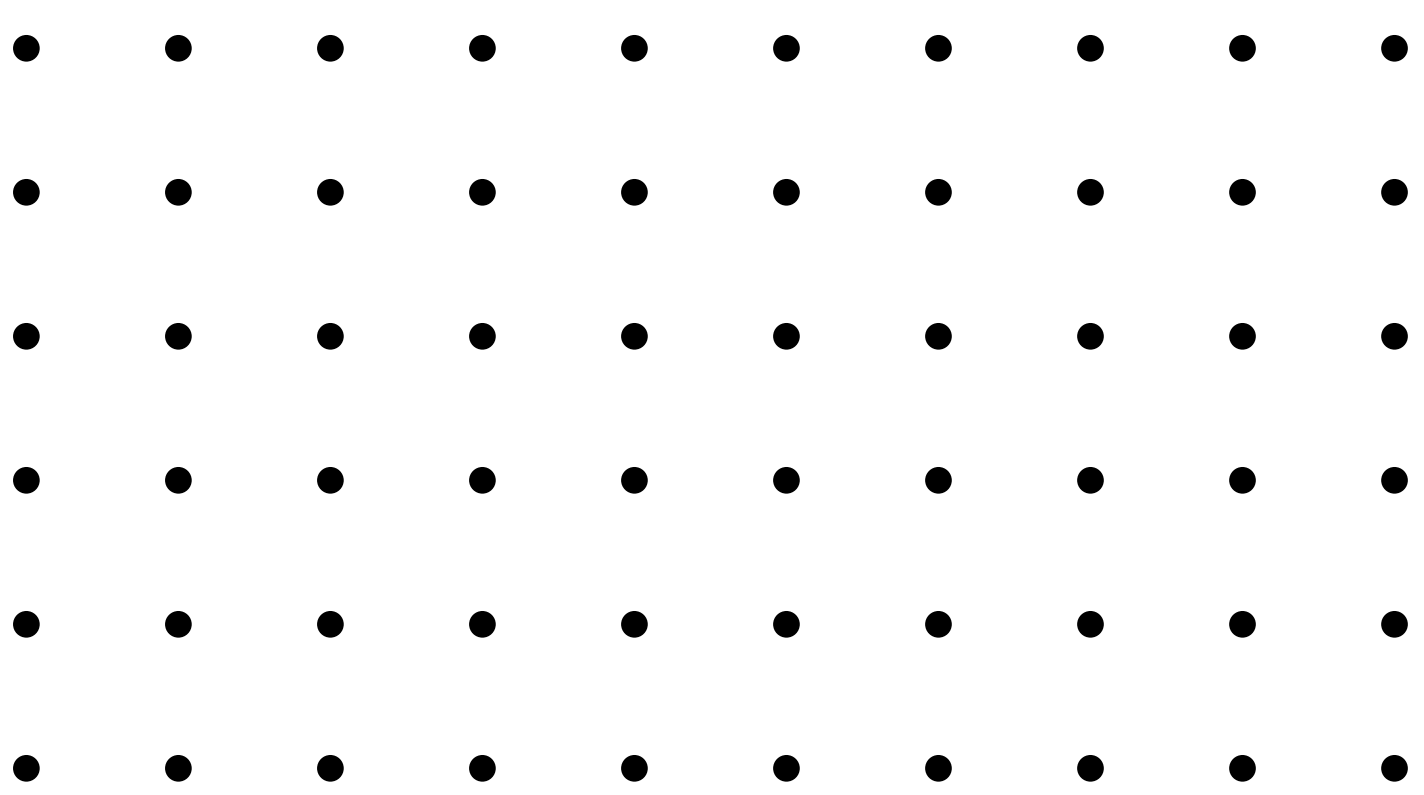
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SOLUTIONS

- ✓ **Automated integration** between Banner & Active Directory
- ✓ **End-to-end Identity Lifecycle Management:** provisioning, role updates, and deprovisioning
- ✓ **Self-service onboarding** workflow to reduce helpdesk dependency



OUTCOMES

- ✓ Provisioning time reduced from days to minutes
- ✓ **60% reduction** in helpdesk tickets via automation and self-service
- ✓ **Improved security posture** by eliminating stale accounts, reducing cyber-attack surface
- ✓ **Increased IT efficiency**, allowing focus on strategic initiatives
- ✓ Achieved quantifiable **ROI** by lowering IT overhead and improving user satisfaction

QuickLaunch is delighted to deploy its flagship identity platform at About Central Carolina Technical College (CCTC), improving IT operational efficiency and enabling secure, seamless identity management. Our AI-powered IAM suite empowers institutions to deliver applications reliably, securely, and cost-effectively.

- Raymond T. Blackwood, President, QuickLaunch

FUTURE SCOPE:

QuickLaunch, a rapidly emerging Integration Platform-as-a-Service (iPaaS) provider, enables institutions to integrate all systems and applications into a seamless, secure experience. With its comprehensive IAM suite, QuickLaunch serves as a unified platform for About Central Carolina Technical College’s identity and access management needs.

