

Bennett College Delivers Optimal IAM Technology to Modernize Student Experiences with QuickLaunch

500+

Users (Students, Staff, and Faculty)

5+

Applications (Canvas, O365, Handshake, Ready Education, Magnus Health, and more)

6

Weeks to deploy QuickLaunch Single Sign-On and Password Manager with MFA

About Bennett College

Bennett College is a private historically black liberal arts college for women in Greensboro, North Carolina. It was founded in 1873 as a normal school to educate freedmen and train both men and women as teachers. Originally coed, in 1926 it became a four-year women's college. It is one of two historically black colleges that enroll only women. Bennett College prepares women of color through a transformative liberal arts education to lead with purpose, integrity, and a strong sense of self-worth. Bennett provides educational access to students while promoting inquiry, civic engagement, social justice, lifelong learning, and equity for all.

The Problem Statement

Bennett College was facing multiple challenges in modernizing student experiences with their current technology environment. The IT infrastructure was outdated and to restructure it completely with a new approach, was a costly affair. Logging into multiple systems with different passwords and password reset options was a major problem. Bennett lacked adequate resources to improve the overall student experience from an Information Technology standpoint, including reliability and security.

Overall, the institution was going through a transformational period regarding student engagement. Technology was a critical component of the student experience that impacted engagement.

Bennett College faces budget pressures, evolving security requirements, and an ongoing drive to provide innovative, student-centered experiences to their constituents. IT needed to streamline and secure technology access and develop responsive IT support services for its diverse population of students, staff, and faculty.



The Search for the Solution

After investigating the identity space, Bennett's team realized that a centralized, cloud-based identity and access management solution would help the institution transform cyber security at Bennett. The institution wanted a Single Sign-On and Password Management solution in place to upgrade the student experience while enhancing productivity and improving security.

After evaluating multiple identity solutions, Bennett College selected QuickLaunch for implementing its strategy and leading its IAM technology.



The Solution – QuickLaunch Identity and Access Management

QuickLaunch Single Sign-On and Password Manager with MFA helped the institution to revitalize the student experience, thereby improving student engagement, bolstering institutional security, reducing password reset volume and operational costs, and enhancing user productivity.

Because QuickLaunch makes application integration so easy, Bennett College was able to implement QuickLaunch Identity Solution in just 6 weeks. This was a major transition from an on-prem-legacy system to the cloud. Bennett now operates on an identity-first approach, centralizing identity management, and managing user access based on role-based access control within the institution.

QuickLaunch provided an all-in-one identity and access management solution to Bennett College to manage user identities and streamline access control across the institution. QuickLaunch **Single Sign-On** is providing one-click secure access to essential applications such as Office 365®, Canvas®, ReadyEducation®, and more. Users (students, staff and faculty) are now able to login to campus-wide applications using a single set of credentials. Constituents just need to remember one password for all applications.

QuickLaunch **Password Manager with MFA** is helping the institution to reduce helpdesk calls related to password resets as users can now reset their lost/forgotten passwords using multiple factors such as SMS, Email, and Challenges Questions via self-service functionality. Password resets are completely self-serviceable freeing IT help desk for other productive tasks.