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About Wells College

Founded in 1868 by Henry Wells, the Wells College is a nationally recognized private liberal arts college. Faculty members at Wells College hold degrees from Yale, Harvard, Johns Hopkins, Brown, University of California–Berkeley, Cornell, and Stanford, among others. At any given point, there are 500 full-time students enrolled within the college (75.9% in-state, 22.6% out-of-state, and 1.5% from six countries other than the U.S.)

Learn How Wells College Improved User Experience with QuickLaunch

Products Offered

- Identity Provider (IDP)
- Smart Password Manager
- Multi-Factor Authentication
- Adaptive Authentication

PROBLEM STATEMENT

Wells College has been ranked 199th in the Forbes magazine's ranking of America's top colleges. This educational institute is affiliated with the University of Rochester, Clarkson University and Columbia University. Additionally, Wells College offers a flagship study abroad program in Florence, Italy and affiliated programs in Australia and New Zealand, Belize, Costa Rica, Ireland, South Africa, and Tanzania.

With so much on the platter, it became difficult for the IT department at Wells College to manage user identities. At the same time, resolving daily password reset requests for all users of the Wells College portal became an ongoing process for the IT department of Wells College.

Applications Integrated

- Moodle
- ADP
- Google Apps
- Office 365
- Grammarly
- PaperCutMF
- Hoonuit

SOLUTION

Identity Provider (IdP)
QuickLaunch Identity Provider provided a secure cloud platform to Wells College for managing user identities while providing authentication services within a federated or distributed network.

Adaptive MFA
An additional layer of security was added in the web portal of Wells College through adaptive MFA to ensure the right access is given to the right person. With AMFA students, faculty, as well as staff members of Wells College, could access their web portal after going through an additional mode of verification. This would happen whenever the access time or location of the device changed. Verification could be done by answering a challenge question or through an OTP sent to email/device or by using a Yubikey.

Smart Password Manager
With QuickLaunch self-service Smart Password Manager, users were able to reset their own passwords by going through MFA of verification. This also resolved the ongoing password reset requests received by the IT help desk to log into the web portal of Wells College.

Multi-Factor Authentication
MFA provided a secondary mode of verifying the user's identity after they had logged in using their passwords. This secondary mode of verification included either a challenge question or a one-time password to their email/device or log in via YubiKey. Wells College improved its users as well as data security by using MFA.

OUR CUSTOMERS

ABOUT QUICKLAUNCH

QuickLaunch is the only AI and blockchain based identity-as-a-service platform (IDaaS) that transforms how cloud-savvy institutions and companies manage human and device authentication, authorization and access control. QuickLaunch leverages AI to autodetect threats and step up authentication and leverages blockchain ledger to protect identities and maintain historical access control changes for automatic compliance management. More than 100 institutions and companies such as Jenzabar, Unifyed, OculusIT, New Mexico State University, Colorado Community College System, BlackBeltHelp trust QuickLaunch to protect and manage over 2,000,000 identities and access to over 3,000 applications such as Salesforce, Adobe Creative Cloud, Box, Canvas, Blackboard, G Suite and Office 365.