CASE STUDY

New Mexico State University Selects QuickLaunch Single Sign-On for Banner

NEW MEXICO STATE UNIVERSITY

New Mexico State University is one of the oldest public, research, land grant university in the United States, established in 1888. With a total enrollment of 14852, the university was recently recognized in "Top 25 Institutions with effective practices for increasing the number of Latino recipients" by University of Southern California's Center for Urban Education.

Major Applications Integrated

- Banner®
- Canvas®
- Office 365®

THE PROBLEM

The students, staff and faculty of New Mexico State University were facing multiple challenges in managing different credentials that were needed to access multiple applications such as Banner®, Canvas®, Office 365® etc. Remembering and managing multiple credentials was time-consuming, cumbersome and drained productivity.

Apart from this, the students had to open multiple screens to access different applications. The students had to rely on the IT help desk to get their password reset, resulting in long queues to get to the help desk and prolonged resolution time.

BENEFITS

- Single-click access to multiple applications

- Insightful Reports & Analytics

- Centralized Global Logout Control

- Enhanced User Experience
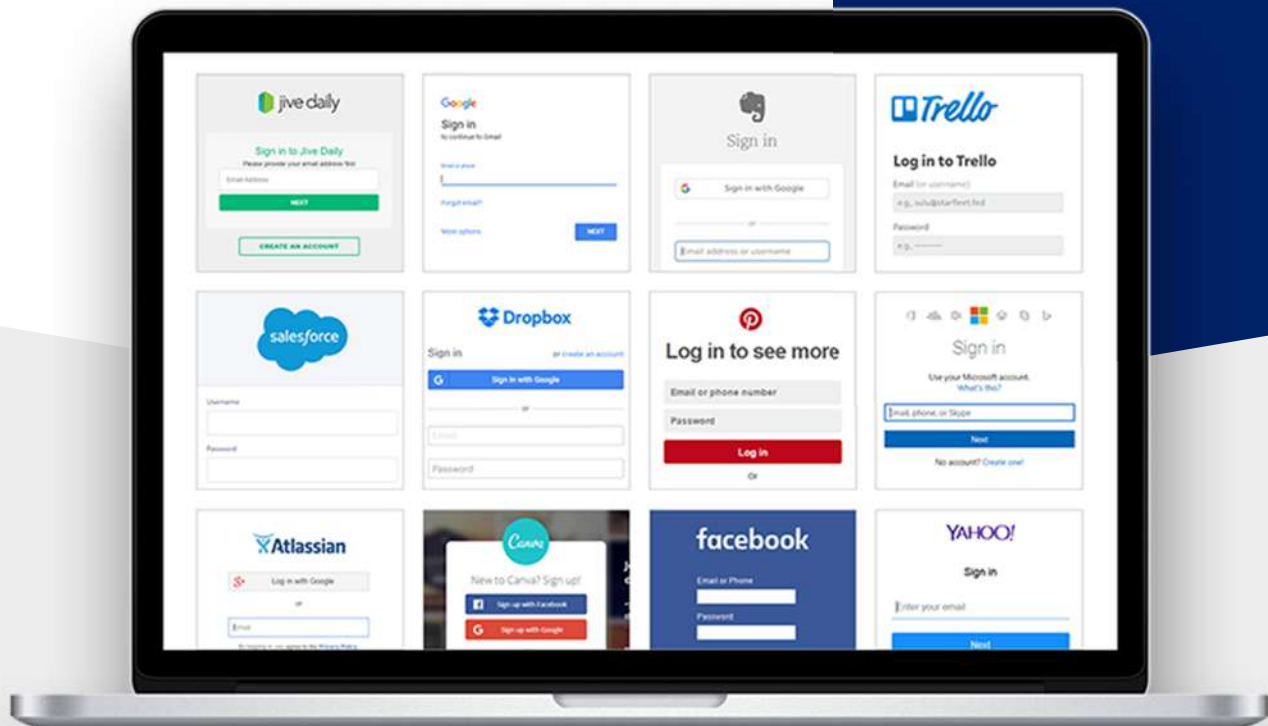
THE SOLUTION

New Mexico State University chose QuickLaunch over other SSO vendors to leverage following functionalities:

Self Service Single Sign-On
QuickLaunch empowers teams to manage single point access and password resets on a self-service basis. It is 100% self-service SSO tool that does not need expensive professional consulting.

Easy Apps Integrations
QuickLaunch has its own App Store with 2000+ pre-integrated apps. It covers almost all commonly used applications such as Banner®, D2L®, Canvas®, Office 365® etc. enabling one-click access to all these apps.

Standard-Based Authentication
You can achieve standard-based authentication through platform's ability to support standards such as SAML and CAS.

Self Service Password Reset
The students can reset their passwords without the assistance of IT helpdesk. It not only enables them to get access of their account in a shorter timeframe, but also cuts the helpdesk costs.
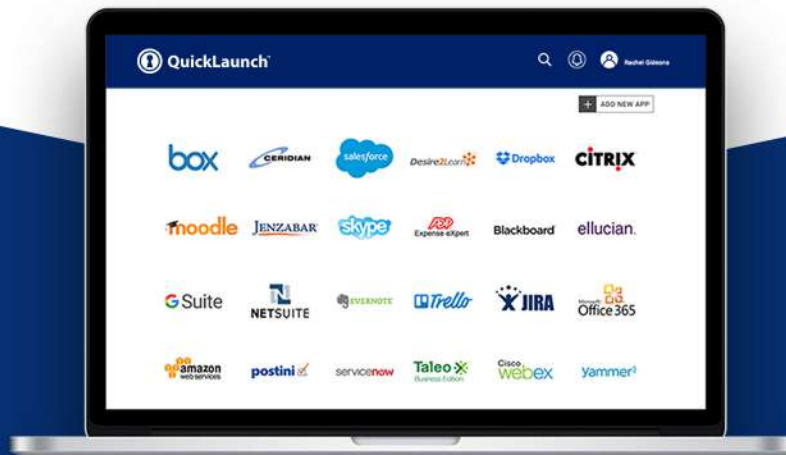
ADVANTAGES

1. **Access Multiple Apps from Single Screen**
   Students can access multiple apps from single screen using a single set of credentials every time.

2. **Insightful Reports & Analytics**
   SSO enables the IT teams to get insightful reports and analytics on who their users are, apps they access and more.

3. **Enhanced User Experience**
   By being able to access all their apps including Banner®, D2L®, Canvas®, Office 365® etc. with a single set of credentials, the overall user experience gets a boost.

4. **Centralized Logout Control**
   The user can terminate all the active sessions with just a single click, which means that the access to all the applications can be terminated at one go.

WHY NEW MEXICO STATE UNIVERSITY CHOSE QUICKLAUNCH SSO?

FEDERATION SUPPORT

QuickLaunch Single Sign-On helped New Mexico State University to ramp up secure access to IT applications by giving their students federated access using a single set of credentials. This is one sure shot way to put an end to practices such as writing passwords on sticky notes or storing them in spreadsheets which is a huge security vulnerability.

SELF-SERVICE CAPABILITIES

While there are a lot of time-tested solutions in the market that involves extensive and expensive consulting expertise, painfully long implementation cycles, QuickLaunch is a 100% self-service solution that helps admins to manage the set up on their own.

COST SAVINGS

According to Gartner, manual password resets cost IT helpdesk up to $23 per password reset. The costs could skyrocket with multiple password resets for 1000 students. The self-service password

CUSTOMERS

ST. MARY'S UNIVERSITY   NEW MEXICO JUNIOR COLLEGE FOUNDATION   ARKANSAS STATE UNIVERSITY JONESBORO   COLORADO COMMUNITY COLLEGE SYSTEM

ABOUT QUICKLAUNCH

QuickLaunch is the only AI and blockchain based identity-as-a-service platform (IDaaS) that transforms how cloud-savvy institutions and companies manage human and device authentication, authorization and access control. QuickLaunch leverages AI to autodetect threats and step up authentication and leverages blockchain ledger to protect identities and maintain historical access control changes for automatic compliance management. More than 100 institutions and companies such as Jenzabar, Unifyed, OculusIT, Virginia College Community System, Colorado Community College System, BlackBeltHelp trust QuickLaunch to protect and manage over 2,000,000 identities and access to over 3,000 applications such as Salesforce, Adobe Creative Cloud, Box, Canvas, Blackboard, G Suite and Office 365.