QuickLaunch

CASE STUDY

Learn how Hinds Community
College Transformed Single Sign-On
Experience with QuickLaunch

THE SCENARIO

Hinds Community College is a Community College in the United States with a full-time enrollment of 25,000 users. At a given point of time, they have around 900 active users trying to access different applications such as Sharepoint®, Office 365®, Canvas® and more.

THE PROBLEM

Challenge

On-Premise ADFS, Multiple Logins

They had an on-premise ADFS solution that they used to store identity information. An On-Premise ADFS solution is not just maintenance-heavy but cumbersome with a whole lot of hidden costs associated with it such as server costs, new configuration while adding new apps, no repeatability etc. In addition to it, the users had to login through different screens using different sets of credentials each time, to get access to these applications.

Web Parts for Sharepoint

THE SOLUTION
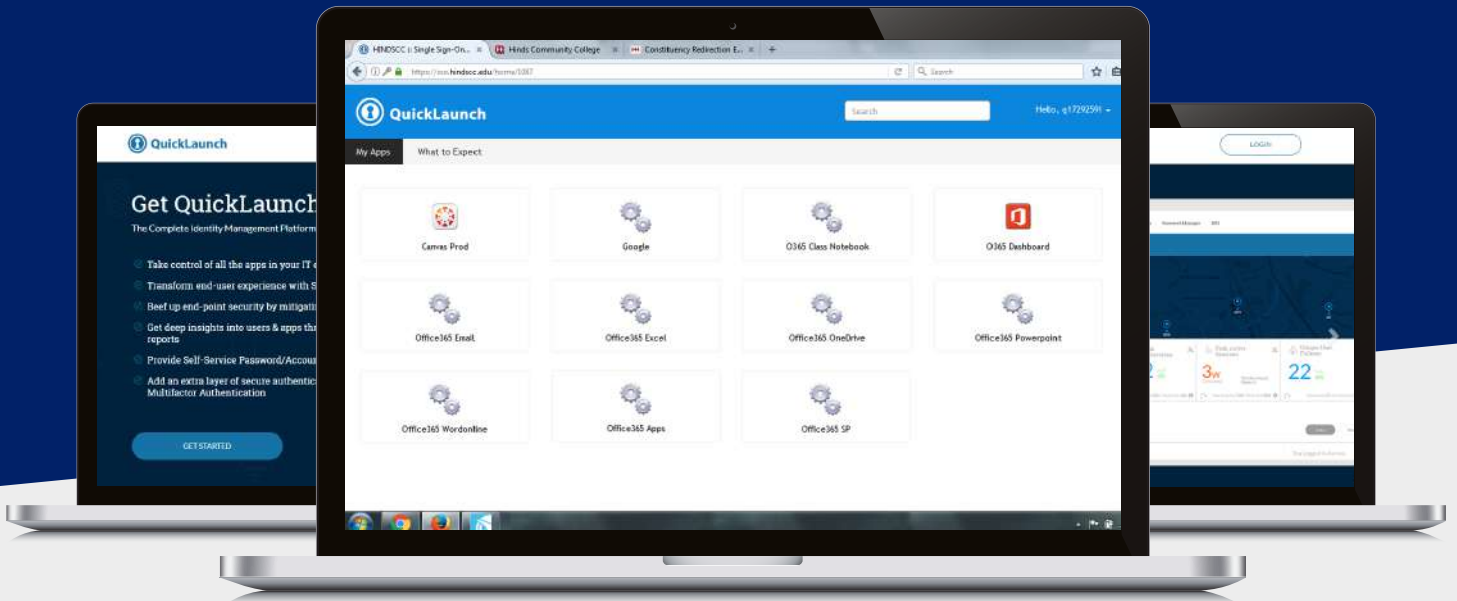
The IT team at Hinds Community College was very clear with the fact that they wanted to move to the cloud from On-Premise AD. This would ease the maintenance bit by a great deal. As a solution to put an end to the Multiple Logins issue, they chose QuickLaunch Single Sign-On.

It was an ideal choice considering its ability to support identity federation and helped them achieve SSO access to Canvas®, Sharepoint® & Office 365®. The part that added most value is the ability to achieve deep links for Office 365, Yammer & Sharepoint in the MyHinds portal itself. This took the user experience to another level while the IT team could also get access into the usage patterns of each of these apps.

Case Study: Hinds Community College   www.quicklaunchsso.com

BENEFITS

Here are the business benefits that Hinds Community College saw in choosing QuickLaunch as their Identity platform:

1 **Increased time savings & productivity**

QuickLaunch helps you achieve identity federation using different authentication protocols such as CAS, SAML, OAuth etc. Through its capability to support a wide spectrum of protocols, QuickLaunch ensures seamless integration with apps that they are likely to add into their ecosystem and provide single click access.

2 **Enhanced User Experience**

By being able to access all their apps including Office 365® & Sharepoint® (thanks to deep links) by using just a single set of credentials, students could access their IT resources in a much shorter timeframe. This enhanced their overall user experience with the MyHinds portal.

Why QuickLaunch?

1. FEDERATION CAPABILITY

QuickLaunch supports different authentication protocols such as CAS, SAML, OAuth etc. This ensures seamless integration with multiple apps into their ecosystem.

2. NO HIDDEN COSTS DUE TO ADFS

Running an On-Premise ADFS was not just maintenance-heavy & had associated hidden costs (cost of servers, support & maintenance etc.) which could be saved by using QuickLaunch

3. SELF-SERVICE

Generic products involved expensive consulting and professional services & the self-service capabilities of QuickLaunch helped in avoiding those costs.

3 **Reduced Implementation Cycle**

The implementation cycle with QuickLaunch was much shorter to almost about one-fourth of the time it usually takes with other solutions. This is possible due to its extensive self-service capabilities.

4 **Highly Responsive Technical Support**

Since there was a migration involved from On-Premise AD to the cloud, it involved the QuickLaunch Technical Support team a great deal. Hinds Community College could leverage the expertise of the highly responsive Technical Support team to help achieve this transition with ease.

CUSTOMERS

Partial list only

99.9%
Uptime

20 +
Countries

2 M
Users

ABOUT QUICKLAUNCH

QuickLaunch is a leading Identity Platform that helps organisations & institutions solve identity-related challenges through a cutting edge AI-driven approach. We manage identities of over a million users across the globe in a seamless, secure manner through different ways such as Single Sign-On, Multi-Factor Authentication, Password Management, Cloud Directory, Identity Provider & Mobile Identity Management. Our platform has off-the-hook adaptors to over 2,000+ apps and that covers all popular applications such as Banner®, Canvas®, Moodle®, Office 365®, G-Suite® etc. that are widely used in Institutions in addition to a host of Enterprise applications. Transform the way you manage identities with QuickLaunch platform and add self-serviceability, reliability & stability to your overall IT infrastructure.

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